BOOKSTORE CLERK SERIES

		Occ.	Work	Prob.	Effective
Code No.	Class Title	Area	Area	Period	Date
0752	Bookstore Clerk I	04	075	6 mo.	04/29/88
0753	Bookstore Clerk II	04	075	6 mo.	04/29/88
3442	Bookstore Department Supervisor	04	075	6 mo.	04/29/88

¹Promotional Line: 42, 244

Series Narrative

Employees in this series perform duties involved in the operations of a bookstore (such as receiving, unpacking, checking, pricing, and/or selling bookstore merchandise).

DESCRIPTIONS OF LEVELS OF WORK

Level I: Bookstore Clerk I

0752

Employees at this level perform duties involved in stocking and selling bookstore merchandise. They work under direct supervision from a designated supervisor.

A Bookstore Clerk I typically -

- 1. sells bookstore merchandise to customers
- 2. stocks retail area as needed
- 3. reports items for re-order
- 4. makes up kits for special courses
- 5. assists in taking inventory
- 6. assists in the training of part-time student clerks as required
- 7. performs other related duties as assigned

Level II: Bookstore Clerk II

0753

Employees at this level perform duties involved in receiving, unpacking, checking, stocking, pricing, and selling bookstore merchandise. They work under direct supervision from a designated supervisor.

¹See promotional line list in the Index of Classes for classes included in each promotional line.

A Bookstore Clerk II typically –

- 1. sells bookstore merchandise to customers
- 2. stocks retail area as needed
- 3. reports items for re-order
- 4. receives and unpacks shipments of books and supplies
- 5. checks purchase orders against vendors' invoices for material received
- 6. posts prices on merchandise
- 7. makes up kits for special courses
- 8. assists in taking inventory
- 9. supervises employees of lower rank as assigned
- 10. performs other related duties as assigned

Level III: Bookstore Department Supervisor

3442

Employees at this level perform work requiring the exercise of independent judgment in the supervision of an administrative, receiving, or sales section of a bookstore. They work under general supervision from a designated supervisor.

A Bookstore Department Supervisor typically –

- 1. establishes operational procedures involved in receiving, unpacking, checking, pricing, and selling of bookstore merchandise
- 2. interviews, employs, and supervises employees involved in one or more of the above functions
- 3. is responsible for the receipt and control of all bookstore inventory
- 4. controls customer accounts, used book purchases, and refunds
- 5. maintains payroll records
- 6. prepares correspondence as necessary
- 7. acts for the bookstore manager and/or assistant bookstore manager in their absence
- 8. performs other related duties as assigned

MINIMUM ACCEPTABLE QUALIFICATIONS REQUIRED FOR ENTRY INTO:

Level I: Bookstore Clerk I

0752

CREDENTIALS TO BE VERIFIED BY PLACEMENT OFFICER

1. completion of two years of high school or equivalent

PERSONAL ATTRIBUTES NEEDED TO UNDERTAKE JOB

- 1. good physical condition
- 2. pleasing personality

Level II: Bookstore Clerk II

0753

CREDENTIALS TO BE VERIFIED BY PLACEMENT OFFICER

1. high school graduation or equivalent. Sales or bookstore experience may be substituted, year-for-year, for high school education (or equivalent) up to a maximum of two years.

PERSONAL ATTRIBUTES NEEDED TO UNDERTAKE JOB

- 1. good physical condition
- 2. pleasing personality

Level III: Bookstore Department Supervisor

3442

CREDENTIALS TO BE VERIFIED BY PLACEMENT OFFICER

- 1. high school graduation or equivalent
- 2. two years of experience in a college or university bookstore, library, or related retail activity

PERSONAL ATTRIBUTES NEEDED TO UNDERTAKE JOB

- 1. supervisory ability
- 2. administrative ability
- 3. ability to deal effectively with students, staff, and public

Bookstore Clerk I	Edited
Bookstore Clerk II	Edited
Bookstore Department Supervisor	Edited